



RAPHAEL HOUSE RUDOLF STEINER SCHOOL

Constant Contact Survey Results

Survey Name: School Satisfaction Survey 2011 Term 1

Response Status: Partial & Completed

Filter: None

5/22/2011 6:59 PM NZST

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Welcome to our school's first Survey of Parents. We aim to survey our school parent community on at least an annual basis with the aim to get useful feedback that helps us continuously improve our school for our students. This survey seeks your feedback on a range of important subjects. It asks a number of questions in areas that we are particularly interested in. However, feel free to also comment on other matters. The survey should take about 5 minutes to complete. It will be open for responses until the first week of Term 2. Responses to this survey are confidential to the Board of Trustees, and only the general findings will be reported to the Community. Surveys will become an important part of our planning cycle. Thank you for your time and input. Adrian von Aesch
Chair Board of Trustees Raphael House Rudolf Steiner School

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Questions around my children or students at school: Designed to help us gauge how happy your children or students are feeling at school. Please answer each question by selecting an option on the scale 1-10 presented.

Problem solving around my child's or student's education is genuine and effective. Please only select the class levels you have children/students in.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

Answer	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
Kindergarten											46	7.6
Lower School											96	7.2
Upper School											56	7.3
Raphael Class											6	7.0

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

If my child or student should come home unhappy, I know that I can talk to the teacher and establish why. Please only select the class levels you have children/students in.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

Answer	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
Kindergarten											45	8.2
Lower School											93	8.2
Upper School											55	7.9
Raphael Class											6	7.5

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

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Please check your answers in this section before continuing. After continuing, you cannot go back to a previous page.

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Questions around the teaching of my children or students: Designed to help us gauge how well you feel your children/students are being taught. Please answer each question by selecting an option on the scale 1-10 presented.

I am informed as to how I can support my child's or student's educational journey at home. Please only select the class levels you have children/students in.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly Agree

Answer	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
Kindergarten											42	6.8
Lower School											92	6.9
Upper School											56	6.8
Raphael Class											6	6.7

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

I receive sufficient updates of my child's or student's progress. Please only select the class levels you have children in.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly Agree

Answer	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
Kindergarten											39	6.7
Lower School											92	6.4
Upper School											58	7.5
Raphael Class											5	7.0

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

I know that the teachers of my children/students feel they can voice their concerns and needs to me in a direct and open way and still feel that I support them.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

Answer	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
											145	8.0

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

A true evolving Waldorf education is evident at the core of each class. Please only select the class levels you have children/students in.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

Answer	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
Kindergarten											42	7.9
Lower School											91	7.8
Upper School											55	7.1
Raphael Class											5	7.8

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

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Questions about the school and its management: Designed to help us gauge how well we are performing at management level. Please answer each question by selecting an option on the scale 1-10 presented.

When I ask a question I am put on to someone who knows the answer.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
											142	6.9

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

My correspondence is both acknowledged and dealt with efficiently and appropriately.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
											137	6.5

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

I trust that the financial decisions of the school are sound and that evidence can be provided of this.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
											142	7.0

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

I get sufficient notice of when I am required to help or can be involved in school activities.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
											141	7.5

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

The school leadership radiates, inspires and articulates the educational purpose of Raphael House.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
											142	6.6

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

The school leadership is capable and professional.

1 = 1 Strongly disagree, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Strongly agree

	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
											140	6.9

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

TextBlock:

Please check your answers in this section before continuing. After continuing, you cannot go back to a previous page.

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Some questions about me: To help us learn more about our parent community. Please select from the options provided. Space is also provided to give us feedback in other areas.

I have had children/students at the school for this number of years:

Answer	0%	100%	Number of Response(s)	Response Ratio
My first year with the school or kindergarten			15	8.8 %
1 to 5 years			65	38.2 %
6 to 10 years			37	21.7 %
11 years plus...			28	16.4 %
No Response(s)			25	14.7 %
Totals			170	100%

My knowledge of and connection with Steiner/Waldorf education is:

Answer	0%	100%	Number of Response(s)	Response Ratio
non-existent			0	0.0 %
in its infancy			23	13.5 %
improving with age			76	44.7 %
a long-held personal interest			34	20.0 %
at experienced Waldorf teacher level			12	7.0 %
No Response(s)			25	14.7 %
Totals			170	100%





My overall satisfaction as a parent of a kindergarten/school child is:

1 = 1 Highly dis-satisfied, 2 = 2, 3 = 3, 4 = 4, 5 = 5 Neutral/Satisfied, 6 = 6, 7 = 7, 8 = 8, 9 = 9, 10 = 10 Highly satisfied

	1	2	3	4	5	6	7	8	9	10	Number of Response(s)	Rating Score*
											141	7.9

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

Would I recommend Raphael House to others?(Please explain below why you would or wouldn't recommend Raphael House.)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			113	66.4 %
No			3	1.7 %
Maybe			28	16.4 %
No Response(s)			26	15.2 %
Totals			170	100%

Please feel free to give us feedback in the areas covered by this survey or any other areas not covered above.

50 Response(s)

TextBlock:

Thanks for completing the survey. Results will be published in Term 2.